



Student Aid Front 2 Back Course Evaluation

Date: _____ Location: _____

Check One: SFA Employee _____ Operating Partner _____

How well did you understand the Financial Aid process prior to this course?

Not well 1 2 3 4 5 Very well

How effective was this course in explaining:

- 1) The basic steps in the financial aid process as a student applies for, receives, and repays financial aid?

Not well 1 2 3 4 5 Very well

Comments:

- 2) The basic roles of schools, SFA, lenders, guarantors, and operating partners in the financial aid process?

Not well 1 2 3 4 5 Very well

Comments:

- 3) The fundamental differences between various student aid programs (e.g. Direct Loans, FFEL, Campus-based and Grants)?

Not well 1 2 3 4 5 Very well

Comments:

- 4) SFA's 3 scorecard measures, measurement tools, and performance goals?

Not well 1 2 3 4 5 Very well

Comments:

- 5) The purpose of modernization and transformation?

Not well 1 2 3 4 5 Very well

Comments:

- 6) How effective was this course in explaining how the SFA organization supports the financial aid process?

Not well	1	2	3	4	5	Very well
Comments:						

- 7) The course activities and discussions were:

Not Engaging	1	2	3	4	5	Very Engaging
Comments:						

- 8) Overall, the facilitation team:

Did Not Encourage Participation	1	2	3	4	5	Consistently Encouraged Participation
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Did Not Communicate Clearly	1	2	3	4	5	Consistently Communicated Clearly
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- 9) Overall, their facilitation skills were:

Weak	1	2	3	4	5	Strong
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- 10) Overall, the logistics coordinator:

Did Not Effectively Support This Program	1	2	3	4	5	Very Effectively Supported This Program
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- 11) Any other comments?

- 12) What topics that were covered in this course would you like to learn more about? What topics would you like to see SFA U offer courses on in the future?